



Com o Alto Patrocínio
de Sua Excelência
O Senhor Presidente da República



(As of 22 October 2023)

All times are for local Portuguese time (WET)

Pre-congress – Monday 23 October

Time & Venue	Activity
08:00 – 16:00 Room 3A	<p>O caminho para as emissões zero na Saúde – Liderar o presente e o futuro: Masterclass do Geneva Sustainability Centre da Federação Internacional dos Hospitais (reserva obrigatória)</p> <p>Apresentada em português. No presente workshop pretende-se sensibilizar os participantes para a importância da liderança do setor da saúde nos processos de sustentabilidade ambiental, contribuindo para um mundo e uma população mais saudáveis. Formadores com vasta experiência apresentarão estratégias adotadas em hospitais de diferentes países para promover a sua sustentabilidade e resiliência, enquanto produzem locais de trabalho mais eficientes.</p> <p>Mais informação</p>
09:30 - 12:45 Room 3B	<p>O papel do setor privado na saúde (reserva obrigatória)</p> <p>A Conferência sobre o papel do setor privado na saúde vai discutir o potencial e a importância do setor da saúde na economia e o papel que as empresas assumem na promoção da investigação, investimento, produção e prestação. A parceria com instituições públicas e academia é o mote para a articulação entre os Ministérios da Saúde e da Economia.</p> <p>Mais informação</p>

Pre-congress – Tuesday 24 October

Time & Venue	Activity
08:00 – 16:00 Room 5A	<p>Navigating Net-Zero: Essential leadership for today and tomorrow: Masterclass from the IHF's Geneva Sustainability Centre (booking required)</p> <p>For hospital managers around the world, mastering environmental sustainability is an essential modern leadership competency. Take the lead with confidence alongside the IHF Geneva Sustainability Centre's world-class faculty and learn strategic tools you can implement immediately. This masterclass brings together the scientific imperative with practical expertise on how to successfully transition to low-carbon, resilient, and sustainable healthcare.</p> <p>Read more</p>

<p>08:00 – 17:00 Room 5C</p>	<p>JCI Global Leadership Summit: The case for quality: The value of accreditation from all perspectives (booking required)</p> <p>Accreditation is a key milestone on the journey of continuously improving safety and quality, but it is not the end goal. As expectations evolve, organizations struggle to achieve quality goals such as zero patient harm, sustained improvements, and a culture of safety. The Joint Commission International continues to provide support in response to these emerging trends. At this summit, premier healthcare leaders will share their experiences, best practices, and how JCI can help affect sustained improvements beyond accreditation.</p> <p>Read more</p>
<p>08:30 – 16:00 Room 5B</p>	<p>IHF Young Executive Leaders Workshop (invitational)</p>
<p>08:30 – 17:00 Auditorium III</p>	<p>Encontro da 16.ª Edição do Prémio de Boas Práticas em Saúde® (inscrição obrigatória) / APDH Best Practice Award in Health (booking required)</p> <p>Neste evento, de âmbito nacional, poderá conhecer os projetos finalistas candidatos ao Prémio de Boas Práticas em Saúde. Serão apresentados os projetos que se distinguem pela sua qualidade e inovação e representam valor acrescentado para o cidadão/comunidade ou para as práticas da organização.</p> <p>Mais informação</p>
<p>09:00 – 13:00 Room 3A</p>	<p>O Prémio Healthcare Excellence (inscrição obrigatória) / APAH Healthcare Excellence Award (booking required)</p> <p>O Prémio Healthcare Excellence visa distinguir a excelência na gestão da saúde, reconhecendo as boas práticas no domínio da melhoria do serviço aos utentes, promovendo a sua partilha e incentivando a sua consolidação. Esta iniciativa resulta da parceria entre a APAH e a AbbVie.</p> <p>Em 2023 realiza-se a 10ª Edição do Prémio Healthcare Excellence, com o objetivo de distinguir e incentivar projetos nacionais, incluindo Portugal Continental e Regiões Autónomas dos Açores e da Madeira.</p>
<p>13:00 – 17:00</p>	<p>Hospital visits (booking required)</p> <p>You can sign-up to visit some of the leading hospitals and health facilities in Portugal, offered exclusively to Congress delegates at an additional cost of €45. You can book your slot during registration.</p> <p>Read more</p>
<p>14:00 – 16:00 Auditorium IV</p>	<p>IHF Governing Council meeting (invitational)</p> <p>The Governing Council is the organ charged with the overall governing of the affairs of the International Hospital Federation. This meeting is for IHF Governing Council Members only.</p>
<p>14:00 – 17:00 Room 3A</p>	<p>O Fórum de Diplomacia em Saúde (inscrição obrigatória) / Health Diplomacy Forum (booking required)</p> <p>Apresentada em português. O Fórum de Diplomacia em Saúde visa promover a cooperação e o diálogo entre os países, através de políticas e ações conjuntas para melhorar a saúde global.</p> <p>Reunindo líderes, diplomatas, especialistas e profissionais da área da saúde de todo o mundo, o Fórum irá centrar-se na abordagem ao acesso equitativo e distribuição global de vacinas e às políticas de saúde. Questões relacionadas com o financiamento da saúde, modelos de prestação de serviços, governação, inovação tecnológica e gestão de recursos humanos estarão em destaque.</p> <p>Mais informação</p>

16:30 – 17:30 Auditorium II	IHF General Assembly This is the annual meeting of the IHF General Assembly, the formal decision-making body of the International Hospital Federation. All IHF Members are invited to attend.
17:30 – 19:00 Pavilion 2	Welcome Reception, Poster presentations and i-to-i Innovation Hub launch The Welcome Reception will provide an excellent opportunity to network and meet fellow delegates while touring the exhibition, exploring the i-to-i Innovation Hub and viewing the posters. The winners of the Best Poster Awards will also be announced during the welcome programme. All participants are invited to join and tickets are included in the registration fee.
20:00 – 22:00	IHF Governing Council Dinner (invitational)

Day 1 – Wednesday 25 October

Time & Venue	Activity
08:30 – 09:15 Spotlight Stage in Pavilion 2	IHF Innovation Ignite Talks The Innovation Hub will showcase throughout the duration of the Congress novel products which have had a transformative impact on improving access and increasing efficiency of sustainable, high-quality, patient-centred care. Hear directly from the innovators during these ignite talks. Read more
08:30 – 09:20 Pavilion 2	Morning coffee and networking
09:20 – 10:00 Auditorium I	Opening Ceremony & Keynote IHF President Deborah J. Bowen, FACHE, CAE and the presidents of APDH (Prof Carlos Pereira Alves), APAH (Xavier Barreto) and APHP (Óscar Gaspar) will welcome all the attendees to the 46 th edition of the World Hospital Congress. Dr Manuel Pizarro, Minister of Health of the Portuguese Republic, will officially open the event. Dr Tedros Adhanom Ghebreyesus, Director-General of the World Health Organization, will provide a virtual keynote address on the role of hospital leaders in achieving universal health coverage.
10:00 – 11:30 Auditorium I	Plenary session 1: Contemporary leadership: For the challenges of today... and tomorrow Changes impacting modern healthcare service delivery are rapid and significant. In response, leadership styles and theories are evolving. Transformational leadership, servant leadership, LMX, and authentic leadership have merged into “contemporary leadership”. This approach is founded on collaboration – the best ideas shape strategy, and problem-solving involves teamwork. In this session, learn more about this new leadership model. International hospital and healthcare leaders will share their different leadership mantras and approaches and explain how the last few years changed their management styles. Gain take-away insights from their perspectives around contemporary leadership and how we can develop the next generation of leaders. <u>Chair:</u> Mr John Hupert, President & CEO, Grady Health System, USA <u>Speakers:</u>

	<ul style="list-style-type: none"> • Dr Zeenat Sulaiman Khan, Regional Chief Executive Officer, Aga Khan Health Services, Tanzania • Dr Muna Abdul Razzaq Tahlak, Chief Medical Officer, DAHC and Vice Provost Clinical Affairs, MBRU; CEO, Latifa Women & Children Hospital, UAE • Mr Artur Vaz, Chief Risk & Sustainability Officer, Luz Saúde, Portugal • Prof. Dr Björn Zoëga, CEO, Karolinska University Hospital, Sweden <p>Session Introduction: Dr Aphrodite Spanou, Director, Healthcare, Life Sciences and Chemicals, Department for Business and Trade UK</p>
11:30 – 12:30 Pavilion 2	Lunch and networking
11:30 – 12:30 Pavilion 2	Lunch and learn with the IHF Board Members New this year is an opportunity for delegates to meet IHF Governing Council (GC) members at lunch. GC members will be hosting tables at the lunch area. Seats will be limited and allocated based on the order of arrival so make sure to come early.
Parallel sessions	
12:30 – 13:30 Auditorium II	<p>High tech, high touch: Using data and artificial intelligence to deliver healthcare</p> <p>Recent advancements in technology have shown us a world of possibilities for optimization of our IT investment and ways of working. What are the drawbacks and challenges of being an early adopter of these new systems? As leaders of anchor organizations, expectations from patients and our communities to avoid mistakes and create positive opportunities for patients are high. IHF members from India, Israel, USA and Poland will present on integrating machine learning and AI technology for health risk assessments, managing medical data and patient rights, mitigating the risks of ill-fitted technology, and implementing innovative solutions to address complex health challenges for underserved populations.</p> <p><u>Chair:</u> Dr Jorge Guzman, Chief Executive Officer, Cleveland Clinic Abu Dhabi, UAE</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Dr Kovelamudi Hari Prasad, President - Hospitals Division, Apollo Hospitals, India • Mr Avner Halperin, Sheba Impact CEO, Sheba Medical Center, Israel • Prof. Dr Jeff Helton, Academic Director - Health Administration, University of Colorado Denver, USA • Dr Ligia Kornowska, Managing Director, Polish Hospital Federation, Poland
12:30 – 13:30 Auditorium III + IV	<p>Lighter carbon footprint: Interventions with impact</p> <p>Healthcare contributes over 5% of global carbon emissions globally or twice that of the aviation sector. So how can we reduce our impact on the environment? Across the IHF community, health leaders are stepping up for carbon reduction. In this session, you will hear from IHF members from the USA, Spain, Taiwan, UAE and UK on specific initiatives generating impactful change and paving the way toward low-carbon, resilient, and sustainable care. From introducing reusables, characteristics of green hospitals, sustainable laboratories, and innovative financing models supporting decarbonization, you will hear how hospitals can lead the way in decarbonizing healthcare.</p>

	<p>Chair & Speaker: Mr Walt Vernon, IV, CEO, Mazzetti; Sextant Foundation; IFHE, USA</p> <p>Speakers:</p> <ul style="list-style-type: none"> • Dr Natalia Allué, Medical Director, Fundació Sanitària Mollet, Spain • Mr Wei-Chou Chang, Director of General Affairs Office, Kaohsiung Municipal Ta-Tung Hospital, Kaohsiung Medical University, Taiwan • Dr Rana Nabulsi, Consultant, Dubai Academic Health Corporation, UAE • Mrs Kathy Scott, Deputy Chief Executive, Yorkshire and Humber Academic Health Science Network, UK
<p>12:30 – 13:30 Room 5A</p>	<p>The patient's experience - our compass to reach our destination</p> <p>At the centre of all we do is the patient. Listening to them and designing processes to meet their needs will yield great benefit. Learn from these lightning talks selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from around the globe.</p> <p>Chair: Prof. Dr Matthew Gettman, Chief Medical Officer, Sheikh Shakhbout Medical City, UAE</p> <ul style="list-style-type: none"> • Destination Surgery: Creation of a virtual care hotel program for outpatient surgery within urology at Mayo Clinic in Arizona (<i>Ms Rebecca Davis, Operations Administrator, Mayo Clinic in Arizona, USA</i>) • Improving the birthing experience with a sensory room based on the Snoezelen concept (<i>Dr Alexandra Queirós, Graduate Hospital Assistant Physician, CHULC, Portugal</i>) • JR Care App – providing smart care to patients undergoing joint replacement in Hong Kong with mobile application (<i>Dr Tsz Lung Choi, Associate Consultant, Hong Kong Hospital Authority, Hong Kong</i>) • Lean healthcare methodology, application of tools to reduce the time of emergency care in an oncology hospital in Eastern Amazon (<i>Ms Samanta Miranda, Nurse, Hospital Ophir Loyola, Brazil</i>) • Nazem Kadri Ambulatory Surgical Centre (ASC) at London Health Sciences Centre (LHSC) (<i>Dr Abdel-Rahman Lawendy, Surgeon and Medical Director of Surgical Center, London Health Science Center, Canada</i>) • WeGuide - an approach to humanize the nacional health care system in Portugal (<i>Dr Patrícia Miguel Semedo, Medical Doctor, Hospital de Santa Maria - Centro Hospitalar Universitário Lisboa Norte, Portugal</i>) • Customer Intelligence Program: An AI-driven Patient feedback sentiment analysis (<i>Dr Sara Alshaya, Director, Data and Statistics Dept, Emirates Health Services (EHS), UAE</i>)
<p>12:30 – 13:30 Room 5B</p>	<p>Transversal leadership: Integrating clinicians into administration</p> <p>Physicians, nurses, and allied health professionals fuel healthcare organizations every day. Long-term success is dependent on harnessing their administrative as well as clinical leadership. The short presentations selected by the Scientific Committee will showcase successful projects, programmes, and experiences of organizations from around the globe.</p> <p>Chair: Prof. Dr Jaroslaw J. Fedorowski, President and CEO, Polish Hospital Federation, Poland</p> <ul style="list-style-type: none"> • Apollo Learning Together (ALT) – A platform for vitalizing clinical governance (<i>Prof. Dr Anupam Sibal, Group Medical Director, Apollo Hospitals, India</i>)

	<ul style="list-style-type: none"> • Shared governance: From the patient's bedside to the hospital board of directors. (<i>Ms Diana Castellanos Uribe, Nurse, Fundación Santa Fe de Bogotá, Colombia</i>) • Developing the future generation of leaders: An Irish experience (<i>Dr Peter Lachman, Lead Faculty Quality Improvement Programme, Royal College of Physicians Ireland RCPI, Ireland</i>) • How single-specialty hospitals perform compared with general hospitals: A mixed method study (<i>Dr Hamid Ravaghi, Regional Advisor, WHO EMRO, Egypt</i>) • Hospital at Home: Shift of governance from a nursing care to a fully medicalised organisation (<i>Dr Marc Poterre, Head of Research & Innovation, Fondation Santé Service, France</i>)
<p>12:30 – 14:00 Room 5C</p>	<p>IHF Women in Leadership Forum: Advancing gender equity in healthcare leadership: How to bring about change, from the individual to the organizational level (invitational)</p> <p>This session will examine how hospital leaders can implement and measure policy changes to create a gender-equitable organizational culture. International healthcare leaders will discuss why gender equity is essential in hospital leadership and highlight the gaps that exist today. We will look at positive examples of policy change within hospitals that have made a difference, as well as at the challenges and importance of measuring outcomes. Attendees will also participate in facilitated group discussions to identify differences and similarities globally and to come up with concrete changes they could make within their organizations to improve gender equity.</p> <p><u>Chair:</u> Dr Sawsan Abdel-Razig, Interim Chief Academic Officer, Chair of Medical Education and Designated Institutional Official at Cleveland Clinic Abu Dhabi, UAE</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Ms Deborah Bowen, President and Chief Executive Officer, American College of Healthcare Executives, USA • Ms Gayle Capozzalo, Executive Director, The Equity Collaborative, Carol Emmott Foundation, USA • Mr Frank McKenna, Global Managing Director, Alumni Global • Dr Sangita Reddy, Joint Managing Director, Apollo Hospitals Group, India • Dr Jackie Schleifer Taylor, President and CEO, London Health Sciences Centre, Canada
Parallel sessions	
<p>13:40 – 14:40 Auditorium II</p>	<p>Planning and designing sustainable and resilient healthcare systems</p> <p>Climate change is the single biggest threat to human health (World Health Organization). Health leaders must become climate leaders to address the contemporary challenges placed on healthcare delivery and healthcare institutions. By transitioning to low-carbon, resilient, sustainable healthcare we can ensure the best quality of care for patients, build capacity in our communities, and reduce our impact on the environment. In this session, climate leaders from UAE, Spain, India, and Colombia will take you through their sustainability journeys and the opportunities for hospitals to create healthy environments for improved health outcomes for everyone, everywhere.</p> <p><u>Chair:</u> Dr Rod Hochman, President & CEO, Providence, USA</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Dr Aysha Al Khoori, Executive Director of the Healthcare Facilities Sector, Department of Health Abu Dhabi, UAE

	<ul style="list-style-type: none"> • Dr Maria Emilia Gil Girbau, Executive Director, Catalan Hospital, Health and Social Services Foundation, Spain • Dr Preetha Reddy, Executive Vice Chairperson, Apollo Hospitals Enterprise Limited, India • Prof. Juan Felipe Valencia Rios, Director Científico, SES Hospital Universitario de Caldas, Colombia
<p>13:40 – 14:40 Auditorium III + IV</p>	<p>Mind the Gap: Tackling healthcare inequities with telehealth. The right expertise, at the right time, in the right place.</p> <p>The COVID-19 pandemic rapidly transformed the use of telehealth globally, as healthcare providers came to rely on it to maintain continuity of care. In many places it has become a standard model of care, and in many parts of the world we have seen benefits in terms of reduced costs, improved access, better patient experience and reduced waiting times. But have these benefits been equitably distributed? Has telehealth contributed to reducing health inequities and improving access to healthcare for underserved populations? Does it have a role in protecting and supporting the workforce in underserved areas of the world through easing the burden on overstretched staff?</p> <p>Through discussion by a panel of experts, this session will explore the contributions telehealth has made to improving health equity and access to healthcare for hard-to-reach communities. The panel will share the successes and challenges they have encountered, and the barriers that remain. They will also look at access to healthcare through a workforce lens and discuss how virtual care platforms can be used to support healthcare staff in underserved areas to reduce burnout, improve work-life balance and improve staff retention.</p> <p><u>Chair:</u> Mr Ed Percy, Vice President, Teladoc Health, UK</p> <p><u>Speaker:</u></p> <ul style="list-style-type: none"> • Dr Sara Alom Ruiz, GM Innovation and Digital Health Transformation, Mediclinic Group, UAE • Dr Jennifer Fang, Consultant, Neonatal Medicine, Mayo Clinic, USA • Dr Iftikher Mahmood, President and CEO, Hope Foundation for Women and Children of Bangladesh
<p>13:40 – 14:40 Room 5A</p>	<p>Leading for change: Effectively driving a culture shift</p> <p>Cultural shifts for staff and patients can lead to better outcomes. Change management requires discipline and follow through. Learn from these lightning talks selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from around the globe.</p> <p><u>Chair:</u> Mr James Maddocks, Senior Advisor to the CEO, NHS Confederation, UK</p> <ul style="list-style-type: none"> • A shift in patient safety thinking: A Canadian tertiary care hospital's patient safety plan (<i>Mr John Clack, Quality and Patient Safety Consultant, London Health Sciences Centre, Canada</i>) • Hospital padrino strategy for the reduction of preventable deaths and maternal mortality in Colombia (<i>Dr Marcela Granados, General Deputy Director, Fundación Valle del Lili, Colombia</i>) • Driving organizational change management through implementation of a supplier diversity equity strategy (<i>Dr Julie Cerese, Vizient, Inc., Group SVP, Performance Management & National Networks, USA</i>) • Revolutionizing discharge processes and reducing SNF referrals: An in-depth analysis to send our patients to where they belong - home! (<i>Dr Srilekha Palle, Director, Inova, USA</i>)

<p>13:40 – 14:40 Room 5B</p>	<p>It's a digital world: Clinical applications</p> <p>Clinical applications are constantly evolving to improve efficiency and outcomes. Advances in Big Data, AI and Chat GPT are rapidly impacting the way work is being done. Learn from these lightning talks selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from around the globe.</p> <p><u>Chair:</u> Ms Giulia Petrarulo, International Relations Coordinator & Communication Project Manager, Unicancer, France</p> <ul style="list-style-type: none"> • A randomised controlled trial on the effect of real-time artificial intelligence enhanced colonoscopy on colorectal polyp detection for endoscopists-in-training (<i>Dr Rashid Lui, Associate Consultant and Head (Clinical Service), Division of Gastroenterology and Hepatology, Department of Medicine and Therapeutics, Prince of Wales Hospital, Hospital Authority, Hong Kong</i>) • Integral approach to patients with arrhythmias at the Bellvitge University Hospital with the implementation of innovative digital solutions (<i>Dr Ignasi Anguera, Head Arrhythmia Unit, Cardiology Department, Bellvitge University Hospital, Spain</i>) • Multiparametric analysis through big data for developing national guidelines on contrast media for tomography and magnetic resonance. Multicenter study. (<i>Prof. Dr William Prada, National Chief of Radiology, Colsanitas clínic, Colombia</i>) • Technology-assisted augmented reality system prevents sarcopenia and strengthens cardiopulmonary function (<i>Ms Hsiao-Hui Chiu, Nurse Supervisor, Taipei Veterans General Hospital, Taiwan</i>) • Automation and traceability improve ergonomics and efficiency of drugs and medical devices management in hospital wards (<i>Mr Riccardo Terraneo, Business Developer, Light, Italy</i>) • CAT.PT – Portuguese Cataract Outcomes Registry (<i>Dr Miguel Raimundo, MD Ophthalmologist, CHUC, Portugal</i>) • Implementation of a mobile questionnaire system in a hospital outpatient clinical setting: Process efficiency and user satisfaction (<i>Prof. Dr Jong-Soo Choi, Information Technology Lead, Samsung Medical Center, South Korea</i>)
<p>13:40 – 14:40 Room 1.08</p>	<p>GSC Sustainability Accelerator Tool (SAT): organizational maturity assessment and progress tracker (booking required)</p> <p>The Sustainability Accelerator Tool (SAT) is being developed by the IHF Geneva Sustainability Centre. The SAT is a novel digital platform that provides hospitals and healthcare organizations with a comprehensive solution to assess their sustainability maturity and track their progress against key indicators. With a seamless user experience, the tool aims to drive your organization forward on its journey to sustainability and climate-resilience. This demo is an opportunity to navigate the SAT and explore how it will benefit your hospital.</p> <p>This session is open to anyone who is interested in learning more about the SAT and wishes to see it implemented in their hospital.</p> <p>Registration: This session can accommodate a maximum of 25 people. Please sign up here to save your seat.</p>
<p>14:40 – 15:10</p>	<p>Coffee break and networking</p>

Parallel sessions	
15:10 – 16:10 Auditorium II	<p>Delivering reform: Turning pressure into progress</p> <p>Responding to change is integral to contemporary healthcare delivery. At the system level or in modern hospitals, openness, collaboration, and nimbleness are key to addressing the pressures faced by hospitals. From aging populations, workforce shortages, inequities, and dynamic change, IHF members from Saudi Arabia, USA, Germany and UK, will share how they are addressing today's challenges to meet the needs of patients, the healthcare workforce, and partners, to ensure the highest quality of care, positive patient outcomes, and improvements in equity and wellbeing. By taking a global view on the complex socioeconomic drivers of health, the session examines how health leaders can break down silos and drive long-term change.</p> <p><u>Chair:</u> Dr Joanne Conroy, President and CEO, Dartmouth Health, USA</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Dr Abdullatif Alokifi, Advisor to Assistant Deputy Minister for Hospital Services for Supervisory Field Visits, Ministry of Health, Saudi Arabia • Mr Bryan Croft, Executive Vice President & Chief Operating Officer, Cedars-Sinai, USA • Dr Ahmed El-Soubky, Chairperson, Egypt Healthcare Authority, Egypt • Dr Gerald Gaß, Chair of the Board, German Hospital Federation, Germany • Mr Matthew Taylor, Chief Executive, NHS Confederation, UK
15:10 – 16:10 Room 5A	<p>Integration of community and ambulatory care</p> <p>Enhancing and expanding Ambulatory care is a key driver of health equity. By matching healthcare delivery methods to the needs of the community, we can amplify positive health outcomes. In this session speakers from Oman, UAE, and Spain will share their strategies to support the most vulnerable in our communities to access care and gain independence through person-centered approaches to health. The speakers will share examples of how ambulatory care empowers patients who could previously not access care to take charge of their health and make informed decisions and how technology enables that process. Diet education in the digital age will be presented as an example of how technology can support a patient-centered approach to care for greater patient autonomy and positive health.</p> <p><u>Chair:</u> Ms Lucy Nugent, President, European Association of Hospital Managers, Ireland</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Dr Suad Ahmed, Consultant Family Physician and Head of Section, Dubai Academic Health Corporation, UAE • Ms Sana Al Yafaey, Head of Clinical Dietetics Department, Royal Hospital, Oman • Mr John Sunil Poyyayial, Group Chief Executive Officer, Burjeel Holdings PLC, UAE • Mr Jordi Vilana, Director Gerente, Aran Salut Servicis Assistenciaus Integrats, Spain
15:10 – 16:10 Auditorium III + IV	<p>Data-driven solutions to tackling health inequity</p> <p>Big Data can be a powerful tool to tackle health inequity, but what does this look like in reality? This session will look at health inequity through a Big Data lens, including its role in identifying the social determinants of health, as well as examining how data itself can drive inequality. Panellists will explore some of the</p>

	<p>opportunities and challenges they have encountered through a series of global stories and case studies.</p> <p><u>Chair:</u> Prof. Dr Julie Cerese, Senior Vice President, Network Solutions, Vizient Inc., USA</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Dr Sujoy Kar, CMIO & VP, Apollo Hospitals, India • Mr Sisawo Konteh, Chief Executive Officer, Aga Khan Health Service, Tanzania • Dr David Levine, Group SVP Advanced Analytics & Data Science, Vizient, USA
<p>15:10 – 16:10 Room 5B</p>	<p>Caring for caregivers: Strategies that work</p> <p>The sustainability of the healthcare workforce is top of mind for all boards and healthcare leaders. Strategies to enhance their well-being and the long-term success of the organization is a number one priority in the industry. Learn from these lightning talks selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from around the globe.</p> <p><u>Chair:</u> Mr Quinn McKenna, Chief Operating Officer, Stanford Health Care, USA</p> <ul style="list-style-type: none"> • Honouring hospital heroes: A national strategy to boost their morale and engagement (<i>Dr Dina El-Maghraby, Technical Bureau Manager, Saudi German Health Egypt and North Africa, Egypt</i>) • How do we equip next-generation healthcare leaders to navigate the journey ahead? (<i>Dr Mark O'Brien, Programme Director, Oxford Healthcare Leadership Programme, Said BUsiness School, Oxford University, UK</i>) • Leading with C-A-R-E: A framework to support and grow workforce wellness (<i>Ms Nancy Lawrence, Manager, Workforce Wellness, London Health Sciences Centre, Canada</i>) • How to train your dragon? One head at a time. Sustainable personalized learning in a large healthcare organization. (<i>Dr Kalthoom AlBlooshi, Chief innovation Officer & Director of Training and Development Center, EHS, UAE</i>) • Nurses and midwives wellbeing: Strategic directions empowered with technology (<i>Dr Sumaya Al Blooshi, Director of Nursing Department, Emirates Health Services, UAE</i>) • Simulation without walls. How to bring simulation to the people, not the people to the simulation? (<i>Dr Mohamed Nasaif, Training & Development Expert, Emirates Health Services, UAE</i>) • Transforming health disciplines to elevate advanced patient care, evolve frontiers of health sciences research, and shape health systems globally (<i>Ms CJ Curran, Corporate Health Disciplines Executive, London Health Sciences Centre, Canada</i>) • Taking care of caretakers: A sies salud strategy for generating integral wellness and improvement of employee experience (<i>Mr Alvaro Puerto CEO, SIES Salud, Colombia</i>)
<p>15:10 – 16:10 Room 5C</p>	<p>Rethinking complex cases: New approaches to primary and chronic care</p> <p>Primary and chronic care are the cornerstone of sustainable healthcare. Prevention and maintenance of health status can be supported by infrastructure designed as such. Learn from these short presentations selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from Portugal and Spain.</p> <p><u>Chair:</u> Ms Pritindira Kaur, Regional Head - Quality, Apollo Hospitals, India</p>

	<ul style="list-style-type: none"> • Chronic complex patients support team, integration and proximity care for chronic complex patients (<i>Dr Jorge Martins, Doctor, ULS Matosinhos, Portugal</i>) • New model of care through the development of an age friendly health institution in a community hospital in Portugal – HAJC (<i>Mrs Diana Vilela Breda, CEO, HAJC, Portugal</i>) • Integrated primary and geriatric care with a longitudinal approach for healthy aging (<i>Ms Maria Fernanda Velarde Aceves, Geriatrician, Parc Sanitari Pere Virgili, Spain</i>) • 3D/3D+ as a tool for rapid geriatric assessment and adequacy of the care resource at discharge from the Emergency Department (<i>Prof. Dr Dolors Garcia Pérez, Head of Emergency Department, Fundació Althaia, Xarxa Assistencial Universitària de Manresa, Barcelona, Spain</i>)
<p>15:10 – 16:10 Room 1.08</p>	<p>GSC Carbon Emissions Learning Lab (CELL): A simulator for sustainable decision-making (booking required)</p> <p>The Carbon Emissions Learning Lab (CELL) was launched by the IHF Geneva Sustainability Centre in June 2023. The CELL is a virtual online learning tool, in which participants act as a manager of a 500-bed generic hospital who must reduce greenhouse gas emissions by 40-50% over a 5-to-7-year period, while maintaining success across all other organizational outcomes (patient care, employee engagement, operating margin). This is carried out by choosing a maximum of three initiatives (from a total of 32) each year, with further budget available for staff training and engagement.</p> <p>This demo is an opportunity to test this learning experience, ask questions directly to the CELL developers, and explore how it may suit you and/or your audience in the future.</p> <p>This session is open to anyone who is interested in learning more about the CELL, either as an individual user or as facilitator for a relevant group (e.g., continuous education; university course).</p> <p>Registration: This session can accommodate a maximum of 25 people. Please sign up here to save your seat.</p>
<p>16:20 – 17:30 Room 5C</p>	<p>Cyber attack exercise for hospital leaders (booking required)</p> <p>John Riggi, National Advisor for Cybersecurity and Risk at the American Hospital Association, and former FBI Cyber executive has worked with hundreds of hospital leaders during cyber attacks to assist their response and recovery from the attack. He has also interviewed hundreds of hospital leaders post cyber-attack to understand lessons learned and best practices.</p> <p>John will actively engage all attendees in a critical thinking and strategic leadership cyber attack exercise. This exercise is designed to be highly interactive and will be based upon real world complex and multi-faceted cyber incidents, including high impact ransomware attacks which have disrupted healthcare delivery and risked patient safety. It is designed for both technical and non-technical leaders and structured to test overall organizational cyber preparedness, incident response and clinical continuity capabilities. The exercise is also designed to identify gaps and test strategic leadership decision making skills under simulated adversarial conditions.</p> <p>This session can accommodate a maximum of 100 people. Please sign up here to save your seat.</p>

16:20 – 17:45 Spotlight Stage in Pavilion 2	IHF Innovation Ignite Talks The Innovation Hub will showcase throughout the duration of the Congress novel products which have had a transformative impact on improving access and increasing efficiency of sustainable, high-quality, patient-centred care. Hear directly from the innovators during these ignite talks. Read more
18:00 – 19:30	International Geneva Reception (invitational)

Day 2 – Thursday 26 October

Time & Venue	Activity
07:30 – 08:50 Room 1.08	IHF Association Leaders Circle Breakfast (invitational)
07:30 – 08:50 Room 5C	<p>'Green UHC': Paving the way for sustainable healthcare in LMICs (booking required)</p> <p>Responding to the sustainability agenda is a long-term challenge for the healthcare sector globally, including in low- and middle-income countries (LMICs). This urges us to adopt a long-term vision and work towards the development of low carbon, resilient and health promoting/equitable health systems across all stages of their development. If this is not considered upfront, there is a high likelihood that countries could develop carbon and resource intensive approaches that will subsequently need to be decarbonized and adapted for climatic and other events.</p> <p>Energy access is among the major challenges, especially in regions that will be substantially exposed to climate impacts while already facing energy poverty and growing energy needs for health services. Therefore, the discussion of this first ever 'Green UHC' breakfast would aim to highlight some initiatives and findings to 1) address the issue of energy access and management for healthcare providers and 2) how it could help achieve resilient & decarbonization agenda for the healthcare sector in LMICs.</p> <p>This session is co-hosted by the IHF Geneva Sustainability Centre and the French Development Agency. It is open to anyone who is interested in learning more about this agenda and in providing their perspectives. The programme will ensure sufficient time for discussions and Q&A.</p> <p>Registration: Please complete the form here for us to estimate the number of attendees for breakfast.</p> <p>Chair: Sonia Roschnik, Executive Director, Geneva Sustainability Centre, Switzerland</p> <p>Speakers:</p> <ul style="list-style-type: none"> • Dr Amanda Madrid, Chief Executive Officer, Predisan Health Ministries, Honduras • Mr Camille Perreand, Health Task team Leader, Agence française de développement, France • Dr Hamid Ravaghi, Regional Advisor, WHO EMRO, Egypt • Dr Zeenat Sulaiman Khan, Regional Chief Executive Officer, Aga Khan Health Services, Tanzania

09:00 – 10:30 Auditorium I	<p>Plenary session 2: Employee wellbeing: Leading with our people as a priority</p> <p>Employee wellbeing is a hot topic across industries around the world, and particularly in healthcare. The pace of change in the sector, and the consequences of the pandemic, demand that leaders increase focus on healthcare providers and caregivers. More than ever, we must ensure that our people are able to meet the needs of our patients. Employee wellbeing is now a foundation for high-performing organizations – and should be in every leader's strategy. Wellbeing goes beyond job satisfaction and includes promoting work-life balance, creating a positive culture, physical and mental wellness, and employee engagement.</p> <p>This session will explore various solutions that organizations from around the world have undertaken to build resilience and sustainability into our workforce. It will reveal the benefits of focusing on employee wellbeing, what we can do around mental health in the workplace, and when good stress becomes bad stress.</p> <p><u>Chair:</u> Dr Preetha Reddy, Executive Vice Chairperson, Apollo Hospitals Enterprise Limited, India</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Prof. Arnon Afek, Associate Director General, Sheba Medical Center, Israel • Dr Graccho Alvim Neto, Director, AHERJ - Associação dos Hospitais do Estado do Rio de Janeiro, Brazil • Mrs Raquel Chantre, Board Member of APAH & Executive Board Advisor at Central Lisbon University Hospital Center (CHULC), Portugal • Pedro Delgado, Vice President, Institute for Healthcare Improvement, USA • Dr Henry Gallardo, Director General of Fundación Santa Fe de Bogotá (FSFB), Colombia
10:30 – 11:00 Pavilion 2	Coffee break and networking
Parallel sessions	
11:00 – 12:00 Auditorium II	<p>The new imperatives for successful healthcare leaders</p> <p>Innovation, collaboration, diversity and inclusion, and a value-based approach are part of the new lexicon for successful healthcare leaders. Our rapidly changing and complex healthcare ecosystem requires new approaches. From recognizing when to adopt disruptive new technologies, identifying global business opportunities, and leading by example on health equity, contemporary leadership can be a challenge. Learn from Executives from Switzerland, Nigeria, Egypt, Portugal, and the USA, on how to successfully navigate these obstacles by developing new skills and investing in their organizations and their teams.</p> <p><u>Chair & Speaker:</u> Mr Bertrand Levrat, CEO, University Hospitals Geneva (HUG), Switzerland</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Dr Eniyawun Ademuyiwa, Permanent Secretary, Lagos State Health Service Commission, Nigeria • Mr Michael Burke, Chief of International and Business Development, UCLA Health, USA • Dr Mohamed Hablas, Regional Director, Saudi German Health Egypt and North Africa, Egypt • Mr Pedro Lima, CEO, GLSMED, Portugal

<p>11:00 – 12:00 Auditorium III + IV</p>	<p>Healing the healthcare workforce: Prioritizing wellbeing</p> <p>The healthcare workforce is faced with increasing instances of burnout, violence in the workplace, the consequence of inadequate staffing and high turnover, and a lack of work-life balance. How can we effectively take care of our caregivers? Staff retention, training and engagement can yield strong benefits for hospitals and help staff to feel supported and optimistic. From implementing workplace violence prevention programmes, providing psychosocial support, and introducing opportunities for training and professional development, to making your workforce part of the decision-making process. IHF members from France, Sweden, USA, and Poland, share strategies for supporting their healthcare workforce and promoting healthy work environments.</p> <p><u>Chair:</u> Amb. Dr Abdulsalam Al Madani, Chairman, International Congress for Health Specialties - ICHS, UK</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Mr Matthieu Girier, Chief Human Resources Officer, University Hospital Center of Bordeaux, France • Mrs Klara Karlsson, Head of Learning and Development, Karolinska University Hospital, Sweden • Mr Paul Sarnese, Past President, International Association for Healthcare Security and Safety, USA • Mrs Urszula Szybowicz, COO, Polish Hospital Federation, Poland
<p>11:00 – 12:00 Room 5A</p>	<p>How innovations in early diagnostics and intervention solutions are being implemented into the NHS and improving the efficiency of cancer care in the UK</p> <p>This session brings together leading experts to highlight how the UK is adopting novel innovations to tackle the increasing challenges of cancer care, one of the leading causes of death worldwide, estimated at 23.6 million. Focussing on addressing challenges in cancer diagnostics and early intervention, our esteemed panellists will explore how the UK's healthcare system encourages cutting edge research and imaginative solutions to translate into improved patient care. Led by chair, Dame Cally Palmer, the panellists will discuss how innovations are developed and adapted into the NHS, with a spotlight on demonstrating successes in digital and AI. We welcome audience engagement, to pose questions to the panel to delve deeper into understanding how these innovations might be adapted into other international healthcare systems. The increasing challenges of cancer care due to ageing populations, rising costs and higher patient expectations are a global problem and we hope this session will bring us together to collaborate and learn from each other.</p> <p><u>Chair:</u> Dame Cally Palmer, Chief Executive, The Royal Marsden NHS Foundation Trust & National Cancer Director for NHS England, UK</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Mr Bruno Botelho, Director Digital Operations and Innovation, Chelsea Westminster Hospital NHS Foundation, UK • Dr Sarah Burge, Director of Clinical Integration, University of Cambridge/Cancer Research, UK • Dr Vibhor Gupta, Founder, Pangaea Data, USA
<p>11:00 – 12:00 Room 5B</p>	<p>Digital landscape: Advancing administration for the benefit of patients and the workforce</p>

	<p>With rapidly evolving technology, the opportunity to streamline administrative processes for efficiency and effectiveness are real. Learn from these lightning talks selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from around the globe.</p> <p><u>Chair:</u> Prof. Salim Hasham, President and CEO, KKM Healthcare International, USA</p> <ul style="list-style-type: none"> • Bringing population health management to life in Ontario (<i>Dr Sarah Jarman, Chief of Staff and VP Medical and Academic Affairs, St. Joseph's Health Care Hamilton, Canada</i>) • Use of electronic tracer audits and mock surveys to improve patient safety at intermountain health (<i>Mr Zachary Crandall, Clinical Operations Manager, Intermountain Health, USA</i>) • Enhancing health promotion and connection among elderly at C-Class community care stations through technological products: An empirical study in Taiwan (<i>Mr Su Poan, Deputy Director, Kaohsiung Municipal Ta-Tung Hospital, Taiwan</i>) • Telemedicine in oncology care during the COVID-19 pandemic: Reduction of patient waiting time using a segregated-team approach (<i>Dr Wai Man Lilian Cheung, Consultant Clinical Oncologist Royal Berkshire NHS Foundation Trust, UK</i>) • Implementing digital focused virtual and connected patient care model. A transformational journey to improve patient outcomes and experience (<i>Dr Mountasser Kadrie, Professor and Program Chair, George Washington University, USA</i>) • Complete digitalization of medication approval cycle (<i>Dr Wael Gouda, Pharmacy Services Manager, Saudi German Health, Egypt</i>) • Integrating epigenomics, AI and health system assessment across a global clinical network for diagnosis of rare disorders (<i>Prof. Bekim Sadikovic, Professor, Program Head, London Health Sciences, Canada</i>) • Research on mitigating workload burden in the delivery of medical supplies using AGV robots in healthcare settings (<i>Mr Sunwoo Jeong, Vice President, Office of Strategy & Planning, Samsung Medical Center, Korea, South</i>)
<p>11:00 – 12:00 Room 5C</p>	<p>Targeted care: Identifying and supporting vulnerable populations</p> <p>Focusing resources on frail and vulnerable patients to assure they do not slip through the cracks. Learn from these short presentations selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from Portugal and Spain.</p> <p><u>Chair:</u> Dr Relebohile Ncha, Chief Director: Hospital and Tertiary Hospital Services, National Department of Health, South Africa</p> <ul style="list-style-type: none"> • Perceived concerns related to Type 2 Diabetes - a comparative analysis between people with and without multimorbidity (<i>Dr Ana Soraia Cunha, Researcher, NOVA National School of Public Health, Portugal</i>) • What are the factors most valued by people with Type 2 Diabetes with multimorbidity and by HCPs in an appointment? (<i>Prof. Ana Rita Pedro, PhD, NOVA School of Public Health, Portugal</i>) • Prolonged hospital stays for patients after hospital discharge – the Portuguese reality (<i>Mr Leandro Luís, Hospital Manager, Portuguese Association of Hospital Managers (Associação Portuguesa de Administradores Hospitalares), Portugal</i>)

	<ul style="list-style-type: none"> • Added vulnerability patients' support clinic – An inclusive concept for health services design (<i>Mrs Maria João Freitas, Hospital Manager, Centro Hospitalar Universitário de Lisboa Central, Portugal</i>) • A real life lab: Todos Por Um app - Guiding patients to the right care to increase health system sustainability (<i>Dr Sofia Couto da Rocha, CTO - Chief Transformation Officer, Lusíadas Saúde, Portugal</i>)
<p>12:00 – 13:00 Pavilion 2</p>	<p>Lunch and networking</p>
<p>Parallel sessions</p>	
<p>13:00 – 13:45 Room 5A</p>	<p>Navigating the innovation journey: Strategies for hospital executives to foster and deploy innovations for impact</p> <p>Healthcare systems are at a crossroads. Care models are evolving, new technologies like AI are unlocking enormous potential, and significant operational challenges persist in the aftermath of COVID-19. At this pivotal time, having an effective innovation strategy is essential for hospitals to remain competitive and agile in a rapidly changing landscape.</p> <p>In this panel discussion, top leaders from health systems globally will share their experiences of managing the innovation process and scaling solutions for impact. Attendees will gain insights on:</p> <ul style="list-style-type: none"> - How to identify and build focus around key strategic priorities - Financing and incubating home-grown innovations - Approaches to cultivating meaningful partnerships with academic institutions and the private sector - Key elements for successfully moving projects from the pilot phase to full-scale implementation - Fostering an organizational culture that embraces continuous improvement and innovation <p><u>Chair:</u> Mrs Priya Singh, Chief Strategy Officer and Vice President, Stanford Medicine, USA</p> <p><u>Panellists:</u></p> <ul style="list-style-type: none"> • Mr David Entwistle, President & CEO, Stanford Health Care, USA • Dr Ligia Kornowska, Managing Director, Polish Hospital Federation, Poland • Prof. Dr Eugene Fidelis Soh, Chief Executive Officer, Tan Tock Seng Hospital, Singapore • Dr Tyson Welzel, Group Chief Innovation Officer, Mediclinic Group, Switzerland
<p>13:00 – 14:00 Auditorium III + IV</p>	<p>Clinical workforce voices in leadership</p> <p>Hospital leaders no longer fit into traditional models of management, their role is continuously evolving. The hybridization of leadership roles with clinicians taking on management positions and responsibilities beyond clinical care represents a challenge but also a strong opportunity for healthcare. However, clinicians must be supported to meet expectations on employee satisfaction, patient orientation, and other non-clinical deliverables of hospitals. To successfully achieve the goals and objectives of the organization, providing skills, knowledge, and empowering clinicians is necessary. From Saudi Arabia, Georgia, Brazil, and Germany, IHF members share their experiences on empowering the clinical voice in hospital leadership and the positive outcomes on patient safety and staff engagement.</p>

	<p>Chair: Dr Heitham Hassoun, Vice President and Medical Director, CS International, Cedars Sinai Medical Center, USA</p> <p>Speakers:</p> <ul style="list-style-type: none"> • Prof. Aws Alshamsan, Secretary General, Saudi Commission for Health Specialties, Saudi Arabia • Mrs Sopio Aspanidze, Director, Caucasus Medical Center, Georgia • Prof. Dr J. Antônio Cirino, Scientific Coordinator of the Hospital Manager's Manual, Brazilian Hospital Federation, Brazil • Prof. Dr Henriette Neumeyer, Vice-Chair of The Board, German Hospital Federation, Germany
<p>13:00 – 14:00 Room 5B</p>	<p>Creative leadership: Common problems, original solutions</p> <p>Healthcare leaders must think "out of the box" to be successful in today's environment. New methods, approaches or ideas are required to keep pace with the rapidly changing priorities today and the diversity of approaches to solving similar issues sparks creativity and improved outcomes. Learn from these lightning talks selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from around the globe.</p> <p>Chair: Dr Risto Miettunen, President and CEO, Auctor & Consiliarius Ltd., Finland</p> <ul style="list-style-type: none"> • There is no successful innovation without implementation. Implementation is crucial. How do healthcare leaders plan for successful execution? <i>(Mrs Susie A. Ruff, Founder and Executive Advisor, RUFF & CO., Denmark)</i> • Intelligent health platform: Accelerating innovation in healthcare <i>(Mr Nuno Silva, Data Science and Innovation Deputy Director, Hospital da Luz Learning Health, Portugal)</i> • Breaking barriers for equitable access to cancer care services in Tanzania: An innovative gender mainstreaming for cancer prevention <i>(Dr Sarah Maongezi, Manager Partnerships, Capacity Building & Communication, Aga Khan Health Service Tanzania, Tanzania)</i> • Creating value based healthcare culture modelling in Egypt. <i>(Dr Ibrahim El-Lakany, Chief Quality Officer, Saudi German Hospital Cairo, Egypt)</i> • Establish an innovative case management model utilizing information technology for efficacy enhancement <i>(Ms Ssu-Pei Cheng, Administrative Officer, Kaohsiung Medical University Hospital, Kaohsiung Medical University, Taiwan)</i> • Predictive factors of hospital medication system safety <i>(Prof. Leila Sales, Professor, ESSCVP-Lisboa, Portugal)</i> • Recognizing the challenge: Integrating work-life policies and enhancing professional talent at Fundació Aspace Catalunya <i>(Ms Elena Puigdevall Grau, Chief Executive Officer, Fundació Aspace Catalunya, Spain)</i>
<p>13:00 – 14:30 Auditorium II</p>	<p>A TeleSaúde como promotor de acesso a cuidados de saúde na CPLP</p> <p>Esta sessão (apresentada em português) será demonstrar projetos realizados pelos países de língua oficial portuguesa na área da telessaúde para melhoria de acesso a cuidados de saúde.</p> <p>Esta uma excelente oportunidade para reconhecer o que de bom e inovador se realiza nos países que integram a Comunidade de Países de Língua Portuguesa, contribuindo para o reconhecimento de boas práticas de telessaúde para reduzir as iniquidades territoriais e melhorar o acesso a cuidados de saúde. Serão abordadas experiências nos vários países e estratégias de cooperação que têm permitido acesso a cuidados de saúde especializados por via digital.</p>

	<p>Presidente da sessão: Dr Magda Robalo, President, Institute for Global Health and Development, Portugal</p> <p>Ordores:</p> <ul style="list-style-type: none"> • Dr Graccho Alvim Neto, Director, AHERJ - Associação dos Hospitais do Estado do Rio de Janeiro, Brazil • Dr Paulo Freitas, CEO, Intituto Marquês de Valle Flor, Portugal • Mr Carlos Santos, President of the Board, Centro Hospitalar e Universitário de Coimbra, EPE, Portugal • Prof. Dr Fortunato Silva, Head of the Department of Graduate Studies, Teaching and Scientific Research, Hospital Central do Lubango, Huíla, Angola • Dr Melinda Silva, Coordinator of the Telemedicine Program, Centro Nacional de Telemedicina de Cabo Verde, Cape Verde <p>Comentadores:</p> <ul style="list-style-type: none"> • Dr Fernando Almeida, Chairman of the Executive Board, National Institute of Health Doutor Ricardo Jorge, Portugal • Dr Luiz Ary Messina, Coordenador Nacional da RUTE Rede Universitária de Telemedicina, RNP Rede Nacional de Ensino e Pesquisa, Brazil
<p>13:00 – 15:00 Room 5C</p>	<p>IHF Partners' workshop: In 2030, hospitals will be sustainable. How do we get there? (booking required)</p> <p>In 2030 hospitals will be sustainable if all stakeholders work towards achieving Sustainable Development Goals (SDGs) and related targets set for 2030, while recognizing the potential of low-carbon, resilient and sustainable healthcare practices to strengthen health systems.</p> <p>This workshop will identify the essential elements that will support the transformation for hospitals to be fit for the future. This will be a collective process, where all stakeholders will co-create the path to follow and learn from each other. The attendees will actively engage in roundtables led by IHF Partners.</p> <p>This interactive workshop is open to everyone who is interested in contributing to this agenda. Active participation is expected from all attendees.</p> <p>Structure: 30 minutes will be dedicated to table discussions around the following specific themes:</p> <ul style="list-style-type: none"> • Human resources fit for the future (2 tables) • Buildings (architecture) designed for 2030 (2 tables) • Net zero healthcare and decarbonization (2 tables) • Alternative models of healthcare delivery (e.g., telehealth) (2 tables) • Healthcare leadership and leadership competencies to drive the transformation/transition (3 tables) <p>Table discussions will be facilitated by a partner organization's representative:</p> <ul style="list-style-type: none"> • Arturo Alvarez, Senior Researcher, International Foundation for Integrated Care (IFIC) • Carsten Engel, CEO, International Society for Quality in Health Care (ISQua) • Ilaria Giannico, Secretary General, European Union of Private Hospitals (UEHP) • Yves Giebens, Hospital Services Program Coordinator, International Committee of the Red Cross (ICRC) • Oliver Gröne, CEO, International Network of Health Promoting Hospitals and Health Services (HPH) • Lucy Nugent, President, European Association of Hospital Managers (EAHM)

	<ul style="list-style-type: none"> • Camille Perreand, Team Leader, French Development Agency (AFD) • Andrew Spiegel, Chair, World Patients Alliance (WPA) • Beth Stagg, Director of Communications and Marketing, Health Care Without Harm Europe • George Valiotis, Executive Director, European Health Management Association (EHMA) • Walt Vernon, Second Vice-President, International Federation of Healthcare Engineering (IFHE) <p>Registration: Please register here to save your seat and select your table.</p> <p><u>Chairs:</u></p> <ul style="list-style-type: none"> • Mr Bertrand Levrat, CEO, University Hospitals Geneva (HUG), Switzerland • Sonia Roschnik, Executive Director, Geneva Sustainability Centre, Switzerland
Parallel sessions	
<p>14:10 – 15:10 Auditorium I</p>	<p>Diversity, equity, and inclusion: The mandate for the future</p> <p>Hospitals have a unique role to play in driving health equity in their communities. The intertwined values of diversity, equity, and inclusion stand as essential values in contemporary leadership. From alleviating barriers to care for lower socioeconomic groups, promoting a diverse workforce, and addressing systemic racism, and discrimination. Health Leaders from diverse background and expertise – Kenya, Canada, USA and Indonesia – share their experience on implementing strategies to improve organizational culture, and alleviate systemic barriers to healthcare for improved health outcomes for all strata of society.</p> <p><u>Chair:</u> Mr Delvecchio Finley, Chair, American College of Healthcare Executives, USA</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Mr Imran Osman, Group Chief Executive Officer, Avenue Healthcare Limited, Kenya • Ms Rochelle Reid, Senior Lead & Strategic Advisor, Equity, Diversity & Inclusion, Hamilton Health Sciences, Canada • Mrs Kimberly Smith, CEO, Health Evolve Technologies, LLC, USA • Ms Saraswati Sugiyarso, CEO, Dr Johannes Leimena Hospital, Ambon, Indonesia
<p>14:10 – 15:10 Room 5A</p>	<p>Patient experience at the centre of all we do</p> <p>Meeting patients' expectations remains a priority beyond a hospital's reputation. Patients as partners in care are key to positive health outcomes. Healthcare systems can appear complicated and disorganized to patients and leave them feeling dissatisfied and misunderstood. How can we address increasing demands and mounting frustration toward complex healthcare systems? From France, India, Spain and Rwanda, healthcare leaders take us through specific strategies to enhance the patient's experience. By using data, pathways, and shared decision models we can improve consistency in care, break down silos and place patients at the centre of all we do. Innovative information collection systems can help us to learn from the experience of our patients and evaluate actions for rapid improvement.</p> <p><u>Chair:</u> Ms Tammy Quigley, System Innovation & Business Development Executive, London Health Sciences Centre, Canada</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Ms Sophie Beaupère, Chief Executive Officer, Unicancer, France

	<ul style="list-style-type: none"> • Mr Dinesh Madhavan, President, Group Oncology & International, Apollo Hospitals Enterprise Limited, India • Mr Carles Oliete Guillen, Cabinet Office and International Affairs Manager Coordinator, Catalan Hospital, Health & Social Services Association, Spain
<p>14:10 – 15:10 Auditorium III + IV</p>	<p>Bridging the mental health care gap: Lessons for hospital and healthcare leaders</p> <p>This session, hosted by Healthcare UK, will explore some of the challenges for healthcare leaders in providing high quality, efficient, patient-centered mental health care services, including barriers in capacity, funding and stigma. Creative strategies that surmount these barriers are essential if the care gap between physical and mental healthcare is to be closed. Technology has the potential to enhance cost-effective care, enabling improved access and reduced stigma. This session will showcase some of the best examples of these novel products and approaches from around the world which are helping to bridge the mental health care gap.</p> <p><u>Chair:</u> Dr Layla McCay, Director of Policy, NHS Confederation, UK</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Prof Teresa Maia Correia • Dr Sean Cross, Exec Director, UK NHS (South London and Maudsley Trust), UK • Dr Carole Kaplan, International Director, CNTW NHS Foundation Trust, UK • Dr Jennifer Kilcoyne, Clinical Director and Director of National HOPE(S) Collaborative, Mersey Care NHS Foundation Trust, UK • Mr Chris Wright, National Advisor/Head of Programme Digital Mental Health, Scottish Government, UK
<p>14:10 – 15:10 Room 5B</p>	<p>Future of nursing: Beyond retention to elevation</p> <p>Nurses are the heart and soul of healthcare. Their role continues to evolve in importance and impact. How do we leverage this resource? Learn from these short presentations selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from around the globe.</p> <p><u>Chair:</u> Dr Nicola Pinelli, Director, FIASO, Italy</p> <ul style="list-style-type: none"> • Developing nurse preceptor competency domain guide tool: A Delphi study (<i>Ms Ibtisam Al-Siyabi, Clinical Nurse Educator, Royal Hospital, Oman</i>) • Empowering the next generation of healthcare leaders: Innovative approaches to address unprecedented challenges (<i>Mr Michael Gatto, President & Managing Director, Health Matrix Strategies, USA</i>) • Kick-starting healthcare transformation through continuous education for all healthcare professionals (<i>Prof. Fernando Seoane, Senior Lecturer, Karolinska Institutet, Sweden</i>) • Past, present and future: Data insights from a new-to-practice nurse residency program to strengthen the future of nursing (<i>Ms Evy Olson, VP Nursing Programs, Vizient, USA</i>)
<p>14:10 – 15:10 Room 1.08</p>	<p>GSC Sustainability Accelerator Tool (SAT): organizational maturity assessment and progress tracker (booking required)</p> <p>The Sustainability Accelerator Tool (SAT) is being developed by the IHF Geneva Sustainability Centre. The SAT is a novel digital platform that provides hospitals and healthcare organizations with a comprehensive solution to assess their sustainability maturity and track their progress against key indicators. With a seamless user experience, the tool aims to drive your organization forward on its</p>

	<p>journey to sustainability and climate-resilience. This demo is an opportunity to navigate the SAT and explore how it will benefit your hospital.</p> <p>This session is open to anyone who is interested in learning more about the SAT and wishes to see it implemented in their hospital.</p> <p>Registration: This session can accommodate a maximum of 25 people. Please sign up here to save your seat.</p>
<p>15:10 – 15:40 Pavilion 2</p>	<p>Coffee break and networking</p>
<p>Parallel sessions</p>	
<p>15:40 – 16:40 Auditorium II</p>	<p>Digital landscape: Exploring clinical applications to address pressing issues</p> <p>Recent developments in technology have permeated across every area of our lives. Some of these updates were directly related to the physical distancing required by COVID-19. How can new technologies be integrated into the care patient journey? Today's healthcare leaders have learned to welcome creative solutions that have the potential to improve patient outcomes and optimize the use of resources. In this session join healthcare leaders from the UK, UAE, Saudi Arabia, Germany, and Guinea, to hear how hospitals are changing processes and integrating technology to support staff, reduce waste, and improve outcomes for patients and the community.</p> <p><u>Chair & Speaker:</u> Mr Richard Stubbs, Chief Executive, Yorkshire and Humber Academic Health Science Network and Vice Chair, AHSN Network, UK</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Dr Essam Al Zarouni, Acting Chief Executive Officer for Medical Services Sector, Emirates Health Services, UAE • Dr Aeshah Alsagheir, SBFM, Adviser to Assistant Minister of Health, Saudi Arabia • Mr Dirk Barten, Senior Vice President and General Manager, Europe, Intuitive, Germany • Mrs Makony Donzo, Deputy National Director of public and private hospitals, Ministère de la Santé et de l'hygiène Publique, Guinea
<p>15:40 – 16:40 Room 5B</p>	<p>Clinical innovations: Building quality for better outcomes</p> <p>Continuous quality improvement focusing on clinical outcomes for our patients requires focus and process. Learn from these lightning talks selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from around the globe that have had real impact on patients.</p> <p><u>Chair:</u> Dr Flavio Sensi, Chief Executive Officer, Public Healthcare Authority and Company of Nord Sardinia, Italy</p> <ul style="list-style-type: none"> • A high-efficiency consultation improves urological diagnosis in patients with complex LUTS - a pilot study (<i>Dr Alexandru Ciudin, Doctor, Hospital Universitari de Mollet, Spain</i>) • Antimicrobial stewardship program in a tertiary care hospital, real world data from Al-Qassimi hospital in Sharjah-UAE (<i>Dr Sumaya Al Zarooni, Assistant Director of Medical Affairs - Consultant Paediatric/Cardiology, Emirates Health Services (EHS), UAE</i>) • Introduction of bonbon dishes in enhancing appetite and nutrient intake of patients on texture-modified diets (<i>Ms Cora Yee Man Wong, Cluster Catering Manager, Kowloon Hospital, Hospital Authority, Hong Kong</i>)

	<ul style="list-style-type: none"> • The VINCat Program: A model of care that has succeed in infection prevention and antimicrobial consumption reduction in Spain (<i>Dr Esther Calbo, Head of Infectious Diseases Department and Infection Control Program, Hospital Universitari Mútua Terrassa, Spain</i>) • Transforming acute care delivery through home-based services (<i>Mr Michael Capriotti, Senior Vice President, Integration and Strategic Operations, Virtua Health, USA</i>) • Improving care for cardiac patients: Results of the National Cardiology Network pilot program in Poland (<i>Prof. Dr Jaroslaw J. Fedorowski, President and CEO, Polish Hospital Federation, Poland</i>) • Ionizing Radiation: I´m secure and safe with information (<i>Ms Maria do Carmo Baptista, Engineer, Lusíadas Saúde, Portugal</i>)
<p>15:40 – 16:40 Room 5C</p>	<p>Tailored care: Success stories for paediatric and adolescent patients</p> <p>Children and teen-agers are not little adults. There are special considerations for success in achieving great outcomes for paediatric patients. Learn from these lightning talks selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from around the globe.</p> <p><u>Chair:</u> Ms Thaira Madi, Director, HCAC, Jordan</p> <ul style="list-style-type: none"> • Building the Extensive Needs Service – Redefining pediatric neurodevelopmental health care in Ontario, Canada (<i>Ms Taylor Johansen, Director, Neurodevelopmental Health, Children’s Hospital of Eastern Ontario, Canada</i>) • Breaking Barriers: a community and hospital combined effort for health equity in care for institutionalized children (<i>Dr Joana Lorenzo, Pediatric, CHEDV, Portugal</i>) • Implementation of Rare Disease Patient Reported Experience Measures (PREMs) as quality care indicator of clinical expertise units’ networks in Catalonia (<i>Dr Cristina Mallol, Rare Disease Program Coordinator, Catalan Health Service, Spain</i>) • Diabetes type 1 in children: Delivering specialized care through a person-centered care model (<i>Dr Sara Martins, Consultant Pediatrician, Hospital de Cascais, Portugal</i>) • Designing the future of Gillette Children’s one step at a time (<i>Mr Timothy R. Getsay, Executive Vice President of Integration and Performance at Gillette Children’s Specialty Hospital, USA</i>) • Sling casulo, an asset to newborn’s safety in skin-to-skin contact care (<i>Mrs Susana Bernardo, Midwife, Centro Hospitalar Universitário de Lisboa Central - MAC, Portugal</i>) • Prevalence and factors associated with mental illness among students post lockdown of COVID-19 pandemic in the United Arab Emirates (<i>Dr Noor Almheiri, Director, Emirates Health Services, UAE</i>)
<p>15:40 – 16:40 Room 5A</p>	<p>Leading for tomorrow: How healthcare leaders are becoming climate leaders</p> <p>From the board room to the patient’s room or clinic, the whole healthcare eco-system has to embrace the goal of reducing our carbon footprint. Learn from these short presentations selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from around the globe.</p> <p><u>Chair:</u> Dr Adolfo Llinás, Corporate Chief Medical Officer, Fundación Santa Fe de Bogotá, Colombia</p>

	<ul style="list-style-type: none"> Identifying opportunities and challenges among the decision-makers to promote environmentally sustainable behavior in the hospital (<i>Mrs Amina Ahmed, Head of Quality and Excellence - MRI Safety Specialist, Emirates Health Services - Fujairah Hospital, UAE</i>) Net-zero energy in hospitals: A scoping review (<i>Mrs Corali Pinilla Gonzalez, Associate Investigator, Griffith University, Australia</i>) Preliminary study on a feasible solution for environmental sustainability in rural areas (<i>Mr Ming Jyh Chen, Executive Officer, China Medical University Hospital, Taiwan</i>) Solving the health equity equation: How big data illuminates social drivers, environmental impacts, and patient health (<i>Dr David Levine, Group SVP Advanced Analytics & Data Science, Vizient, USA</i>)
<p>15:40 – 16:40 Room 1.08</p>	<p>GSC Carbon Emissions Learning Lab (CELL): A simulator for sustainable decision-making (booking required)</p> <p>The Carbon Emissions Learning Lab (CELL) was launched by the IHF Geneva Sustainability Centre in June 2023. The CELL is a virtual online learning tool, in which participants act as a manager of a 500-bed generic hospital who must reduce greenhouse gas emissions by 40-50% over a 5-to-7-year period, while maintaining success across all other organizational outcomes (patient care, employee engagement, operating margin). This is carried out by choosing a maximum of three initiatives (from a total of 32) each year, with further budget available for staff training and engagement.</p> <p>This demo is an opportunity to test this learning experience, ask questions directly to the CELL developers, and explore how it may suit you and/or your audience in the future.</p> <p>This session is open to anyone who is interested in learning more about the CELL, either as an individual user or as facilitator for a relevant group (e.g., continuous education; university course).</p> <p>Registration: This session can accommodate a maximum of 25 people. Please sign up here to save your seat.</p>
<p>15:40 - 17:10 Auditorium III+IV</p>	<p>The future of healthcare management: Perspectives from the IHF Young Executive Leaders</p> <p>The many challenges in the healthcare industry require increasingly more adaptive and adept leaders, in a space between innovation and knowledge from the more experienced leaders before them. The IHF Young Executive Leaders' programme, which runs from April to October, seeks to facilitate the creation of such informed and skilled future leaders. This year, the programme gathered 46 participants from 30 countries around masterclasses and group works on key global topics. In this session, through lightning talks from representatives of those working groups and YEL Alumni, hear about how young executive leaders envision the evolution of healthcare and how they seek to improve both their own and their organization's leadership capabilities.</p> <p><u>Chair:</u> Mr Andrew Chastain, President & CEO, WittKieffer, USA</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> Dr Alanood Alfarsi, Head of Umm Suqeim Health Center, Dubai Academic Health Corporation, UAE Mrs Hiba Al Naabi, Head of Accreditation Section, The Royal Hospital, Oman Mr Searchmore Chaparadza, Managing Director, Baines Intercare Medical Centre, Zimbabwe

	<ul style="list-style-type: none"> • Dr Chao-Ju Chen, Director, Kaohsiung Medical University Hospital, Taiwan • Mrs Galyn Damiani, Senior Director, Service Line Strategy, Centra Health, USA • Dr Geneviève Digby, Physician Quality Lead, Kingston Health Sciences Centre, Canada • Dr Basma Ghandourah, General Manager, Executive Department of Business Partners, Saudi Commission for Health Specialties, Saudi Arabia • Ms Taylor Johansen, Director, Neurodevelopmental Health, Children's Hospital of Eastern Ontario, Canada • Dr Catherine Mackenzie, General Manager Clinics, Avenue Healthcare, Kenya • Dr Tamseel Makhdoomi, Hospital Administration Manager, Mediclinic Middle East, UAE • Dr Elie Rassy, Medical Oncologist, Gustave Roussy Cancer Center, France • Ms Rizza Jean Rivera, Supervising Administrative Officer, Davao Oriental Provincial Medical Center, Philippines • Dr Mohamed Salah Abdelhamid, Chief Operations Director, Saudi German Health Madina Branch, Saudi Arabia
<p>18:00 – 20:00 Pavilion 2</p>	<p>IHF Awards Ceremony and Gala Dinner Launched in 2015, the IHF Awards honours excellence in hospitals and healthcare organizations around the world. This year's winners will be announced during the special Awards Ceremony and Gala Dinner. Doors will open at 17:30. More information</p>

Day 3 – Friday 27 October

Time (WET)	Activity
<p>07:30 – 08:30 Room 5C</p>	<p>American College of Healthcare Executives (ACHE) Leadership Breakfast (invitational) Enjoy coffee and conversation with ACHE colleagues and the opportunity to gain perspectives on health care and leadership from ACHE Chair Delvecchio Finley, FACHE, president and CEO, Atrium Health Navicent and Deborah Bowen, president and CEO, ACHE.</p>
<p>09:00 – 10:30 Auditorium I</p>	<p>Plenary session 3: Net zero in healthcare: Call to action from around the world Climate change has a direct and increasingly damaging impact on both the health of communities and healthcare delivery. But there are positive steps – and many opportunities – to lead on sustainability and to reduce the healthcare sector's environmental impact while also contributing to better health for all. This session will showcase a series of initiatives and champions from across the globe as they present their organizational journeys towards net-zero healthcare. Hospital executives will share their experiences from getting started to pioneering sustainable healthcare. Their inspiring actions will outline a broad range of actions to reduce environmental impact, achieve low-carbon healthcare, and embed sustainability into leadership and governance. <u>Chair:</u> Dr Jonathan Perlin, President & CEO, The Joint Commission Enterprise, USA <u>Facilitator:</u> Sonia Roschnik, Executive Director, Geneva Sustainability Centre, Switzerland</p>

	<p>Speakers:</p> <ul style="list-style-type: none"> • Prof. Dr Wen-Jin Cherng, Chairman of Steering Committee, Chang Gung Medical Foundation, Taiwan • Mrs Toseef Din, CEO, M P Shah Hospital, Kenya • H.E. Mubaraka Ibrahim, Acting CIO Information Sector, Emirates Health Services, UAE • Dr Miguel Paiva, CEO, Centro Hospitalar Entre Douro e Vouga, Portugal • Dr Karan Thakur, Vice President - Sustainability & Public Affairs, Apollo Hospitals Group, India
<p>10:30 – 11:00 Pavilion 2</p>	<p>Coffee break and networking</p>
<p>Parallel sessions</p>	
<p>10:45 – 12:00 Auditorium III+IV</p>	<p>Generative AI in Healthcare – what comes first and how to implement safely</p> <p>This extended panel discussion will allow participants to hear directly and candidly from Provider leaders at some of the world’s most prestigious institutions – MEDICLINIC, HCA, and Cleveland Clinic. The speakers will share the journey they are on with Generative AI. They will discuss how they are organizing to take advantage of the opportunities offered by AI and Generative AI, what use cases they are moving forward with first and how they are mitigating risk and training staff and patients to adopt new ways of working. They will also talk about stumbles and tricky areas as well as key skills and partners for this important journey. The conversation will be tailored to areas of top audience interest using the advance poll, so please look out for the opportunity to feed in.</p> <p><u>Chair:</u> Ms Sara Siegel, Global Head of Healthcare, Deloitte, UK</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Dr Rohit Chandra, Chief Digital Officer, Cleveland Clinic, USA • Dr Michael Schlosser, SVP Care Transformation and Innovation, HCA Healthcare, USA • Dr Tyson Welzel, Group Chief Innovation Officer, Mediclinic Group, Switzerland
<p>11:00 – 12:00 Auditorium II</p>	<p>IHF Awards session</p> <p>Hear from the Gold winners of the IHF Awards. Learn more about their projects and programmes and discover why they stood out as the best of the best from around the globe in health system innovation and excellence.</p> <p><u>Chair:</u> Dr Lawrence Lai, Honorary Member, International Hospital Federation, Hong Kong</p>
<p>11:00 – 12:00 Room 5A</p>	<p>Better quality for better hospitals: Building hospital resilience through quality of care</p> <p>This session, hosted by WHO-EUROPE, aims to offer important insights into how quality care can bolster hospital resilience. It would be chaired by João Breda, Head of WHO Athens Office on Quality of Care and Patient Safety and Fernando Araujo, CEO of the NHS – Portugal.</p> <p>Stefan Larsson, chairman and co-founder of ICHOM, will be the keynote speaker. Representatives from Greece and Portugal will share their valuable experiences and perspectives on a panel discussion. This session could significantly contribute to the ongoing dialogue surrounding the challenges faced by hospitals today. By focusing on the crucial elements of resilience, compassion, and the commitment to excellence, even under strenuous conditions, this session aims to stimulate in-</p>

	<p>depth discussions on the core characteristics and strategies that embody quality in hospitals, especially during crises.</p> <p><u>Chair:</u> Prof. Dr João Breda, Head of Office, WHO/Europe, Greece</p> <p><u>Commentator:</u> Dr Mafaten Chaouali, Technical Officer, Hospitals - Quality and Patient Safety, WHO Regional Office for Europe, Denmark</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Prof. Dr Fernando Araújo, Director of the Executive Board (CEO), SNS, Portugal • Dr Stefan Larsson, CEO, Lovang Advisory AB, Sweden • Prof Alexandre Lourenco, Hospital Administrator, Coimbra Hospital and University Center, Portugal
<p>11:00 – 12:00 Room 5C</p>	<p>Meeting the challenges of managing paediatric rare diseases – lessons learned from the experts</p> <p>How do well-managed hospitals prepare for diseases that are very rarely presented? How do hospital leaders balance preparedness and responsiveness with an efficient use of resources? What systems and processes need to be in place? What are some of the system-level challenges commonly encountered and what opportunities for collaboration exist?</p> <p>This session, chaired by Gillette Children’s Specialty Healthcare and with the participation of members of the IHF Global Rare Paediatric Disease Network, will explore these questions and others through a panel discussion with four experts. This session is aimed at hospital leaders who manage paediatric hospitals or hospitals with a paediatric department.</p> <p><u>Chair:</u> Ms Barbara Joers, President and CEO, Gillette Children's Specialty Healthcare, USA</p> <p><u>Speakers:</u></p> <ul style="list-style-type: none"> • Ms Heini Kanervo, Rare Diseases Coordinator, University Hospital Brussels, Belgium • Mr Paul King, President & CEO, Stanford Medicine Children's Health, USA • Ms Andrea Stoesz, Director of External Affairs, Gillette Children's Specialty Healthcare, USA
<p>11:00 – 12:00 Room 5B</p>	<p>Decarbonizing care: Solutions for sustainable and climate-resilient hospitals</p> <p>Just get started! There are practical solutions being discovered every day. Small steps can have big impact. Learn from these lightning talks selected by the Scientific Committee that will showcase successful projects, programmes, and experiences of organizations from around the globe.</p> <p><u>Chair:</u> Dr Tim Rogmans, Managing Director, Sim Institute, UAE</p> <ul style="list-style-type: none"> • Who is leading on environmentally sustainable healthcare, and why? Characteristics of decarbonization early-adopters in the United States (<i>Prof. Dr Ann McAlearney, Associate Dean and Executive Director, Ohio State University, USA</i>) • A resident-led anesthetic decarbonization initiative at a university hospital in Taiwan (<i>Dr Tzu-Hsuan Lu, Anesthetic resident, Taipei medical university department of anesthesia, Taiwan</i>) • Hearing aid bank - Centro Hospitalar de Entre o Douro e Vouga’s readaptation program (<i>Dr Miguel Campos Lopes, Otolaryngology Resident Doctor, Centro Hospitalar de Entre o Douro e Vouga, Portugal</i>) • Reducing the cost and environmental footprint of modern inhalation anesthetics through the sensible use of automated gas control technology (<i>Mrs Roqaiya Ibrahim, Senior Electronic Engineer, EHS, UAE</i>)

	<ul style="list-style-type: none"> • Solar water heating system - dual source hot water generation-sustainable project (<i>Mrs Safeyah Al Matrooshi, Head of Engineering Services and Maintenance Dept (EHS) Emirates Health Services, UAE</i>) • Dr Nermeen Ashour
<p>12:10 – 13:00 Auditorium I</p>	<p>Closing Ceremony</p> <p>Dr Hans Henri P. Kluge, Regional Director of the WHO European Region, will address the attendees to close out three days of knowledge exchange, learning and networking.</p> <p>Winners of the People's Choice Awards for Best Posters will also be recognized. IHF President-Designate Dr Muna Abdul Razzaq Tahlak and representatives of the Portuguese Consortium, host this year, will provide closing speeches.</p> <p>The Portuguese Consortium will then hand over the World Hospital Congress to the Brazilian Hospital Federation (FBH) which is hosting the next World Hospital Congress in Rio de Janeiro in September 2024. FBH will be accompanied by Dr Daniel Soranz, Municipal Health Secretary of Rio de Janeiro.</p>
<p>13:00 – 14:00 Pavilion 2</p>	<p>Lunch and networking</p>
<p>14:00 – 17:00</p>	<p>Hospital visits (booking required)</p> <p>You can sign-up to visit some of the leading hospitals and health facilities in Portugal, offered exclusively to Congress delegates at an additional cost of €45. You can book your slot during registration.</p> <p>Read more</p>
<p>14:00 – 16:00 Room 5B</p>	<p>The booming of digital health: Where do we stand with regulation and assessment frameworks?</p> <p>Masterclass from SDA Bocconi School of Management (booking required)</p> <p>The explosive growth of digital health technologies is revolutionizing healthcare delivery. However, these advancements also introduce unique regulatory and evaluative complexities. Explore how regulatory bodies like the FDA and EMA are adapting traditional regulatory frameworks to accommodate digital health technologies. This masterclass also examines health technology assessment (HTA) in digital health, discussing the difficulties posed by these technologies' heterogeneity and dynamic nature.</p> <p>Read more</p>