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One year on from setting targets, it has reduced its emissions to equivalent to

	Hea	llthc					
Hub	Across all da	ys	The i-to-i Innovation Hub: Showcasing innovations with transformative impact outside of the hospital in mental health and cancer care Innovation Hub				
	Thu 26 Oct	14:10-15:10	Symposium: Bridging the mental health care gap: Lessons for hospital and healthcare leaders Auditorium III & IV				
ces, ge :ero. o a	Thu 26 Oct	11:00-12:00	Innovation Round Table: How innovations in early diagnostics and intervention solutions are being implemented into the NHS and improving the efficiency of cancer care in the UK Room 5A				
the	Wed 25 Oct	16:20-17:45	IHF Innovation Ignite Talks Pavilion 2				
are	Wed 25 Oct	10:00-11:30	Plenary Session 1: Contemporary leadership: For the challenges of today and tomorrow Auditorium I				

Available now: World Hospital Congress App

· Visit us at the i-to-i Innovation H

The WHC 2023 App is your gateway to the World Hospital Congress, keeping you up to date with the latest news, sessions, and events, as well as connecting you with other attendees, speakers, and exclusive Q&A opportunities. Get the most out of WHC 2023 by downloading the app using these easy-to-follow steps:



Features of the WHC 2023 app

- Access the programmeNetwork with attendees,
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1. Download the App from the App Store

Visit your App Store (either Apple or Google Play) and search for '**World Hospital Congress**' Then click to install it on your device.

2. Log in to the WHC 2023 App

Log in to your unique profile by entering the **email address you used to register for WHC 2023.** Select your preferred language between English and Portuguese. Create a password for your account and log in!

If you do not remember the email address you used to register, please email the IHF Registration Team for confirmation at ihfcongress.reghot@ mci-agency.com or approach the registration desk.

3. Update your WHC 2023 profile

Once you have logged in to the app and specified your privacy settings, you are ready to **edit your profile!** Click on your initials in the top right-hand corner to fill in your profile information and click **"Save"**.

Creating your profile will help you connect with other delegates during the Congress and opens up exciting networking opportunities!

4. Start exploring WHC 2023!

You now have access to everything the Congress App has to offer! This includes the full Congress programme, the option to create personalized agendas, direct messaging and networking opportunities, and much more.



25–27 October 2023 Lisbon Congress Centre, Portugal







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To produce this printable document, print double-sided onto A4 sheets, fold in half and insert the second sheet into the first sheet so the page numbers read correctly.

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Registration Desk Opening Times

DATE	OPENING TIMES
Monday 23rd October	07:30 - 17:00 (Pre-congress delegates only)
Tuesday 24th October	07:00 (Pre-congress delegates only) 12:00 - 18:00
Wednesday 25th October	07:30 - 18:00
Thursday 26th October	07:00 – 18:30
Friday 27th October	07:00 – 16:00

This guide was published on Monday 23 October 2023.

You can access the IHF mobile app for the most up to date programme.

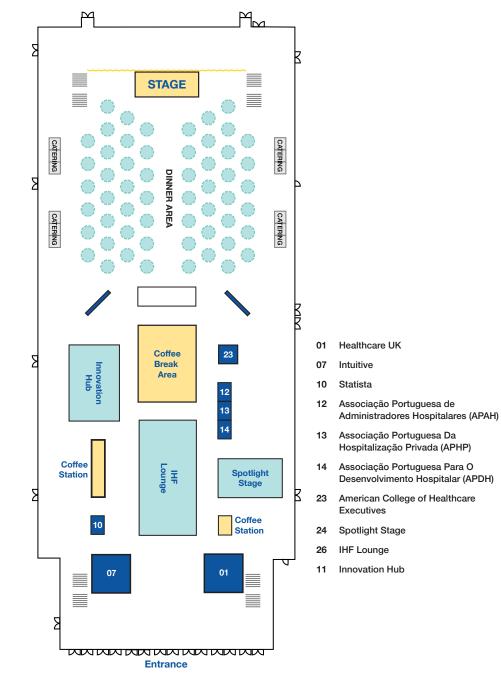
Monday 23 October (PRE-CONGRESS)

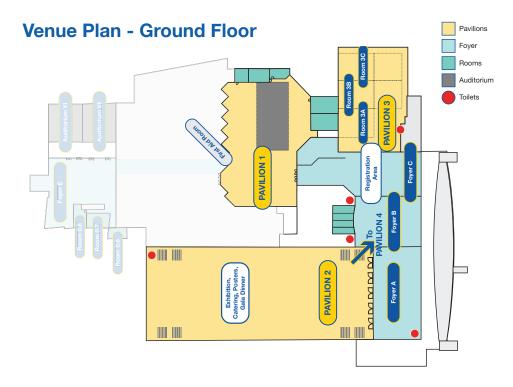
	ROOM 3A	ROOM 3B	LISBON CONGRESS CENTRE
08:00 - 12:45	zero na Saúde – Liderar o presente e o futuro	09:30 – 12:45 O papel do setor privado na saúde (reserva obrigatória)	
12:45 - 16:00			

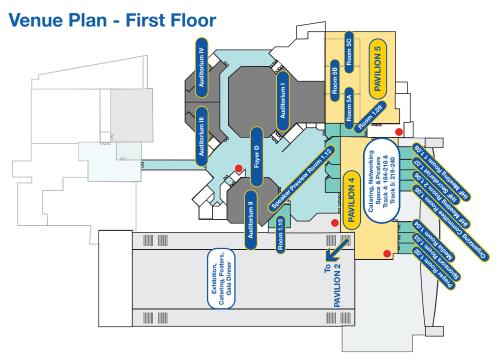
	PAVILION 2	AUDITORIUM II		AUDITORIUM IV
08:00 - 12:00				
12:00 - 13:00			08:30 – 17:00	
13:00 – 14:00			Encontro da 16.ª Edição do Prémio de Boas Práticas em Saúde® (reserva obrigatória)	
14:00 – 16:00		IHF Governing Council meeting (invitational)		
16:30 - 17:30				IHF General Assembly
17:30 – 19:00	Welcome Reception, Poster presentations and i-to-i Innovation Hub launch			
20:00 - 22:00				

Wednesd	Wednesday 25 October (DAY 1)							
	PAVILION 2	AUDITORIUM I	AUDITORIUM II	AUDITORIUM III + IV				
08:30 - 09:20	Morning coffee and networking 08:30 - 09:15 IHF Innovation Ignite Talks (Spotlight stage)							
09:20 - 10:00		Opening Ceremony & Keynote						
10:00 - 11:30		Plenary session 1: Contemporary leadership: For the challenges of today and tomorrow						
11:30 - 12:30	Lunch and networking Lunch and learn with the IHF Board Members							
12:30 - 13:30			High tech, high touch: Using data and artificial intelligence to deliver healthcare	Lighter carbon footprint: Interventions with impact				
13:40 - 14:40			Planning and designing sustainable and resilient healthcare systems	Mind the Gap: Tackling healthcare inequities with telehealth. The right expertise, at the right time, in the right place				
14:40 – 15:10	Coffee break and networking							
15:10 - 16:10			Delivering reform: Turning pressure into progress	Data-driven solutions to tackling health inequity				
16:20 - 17:45	IHF Innovation Ignite Talks (Spotlight stage)							
18:00 - 19:30								

Exhibition Floor Plan







ROOM 5A	ROOM 5B	ROOM 5C	ROOM 3A	
08:30 – 16:00 Navigating Net-Zero:	08:30 – 16:00 IHF Young Executive	08:00 – 17:00 JCI Global Leadership Summit: The case for quality: The value of accreditation from all perspectives (booking required)	09:00 – 13:00 O Prémio Healthcare Excellence (reserva obrigatória)	
Essential leadership for today and tomorrow	Leaders Workshop (invitational)			
(booking required)			14:00 – 17:00 O Fórum de Diplomacia em Saúde (reserva obrigatória)	13:00 – 17:00 Hospital Visits (booking required)
				IHF Governing Counc

ROOM 5A	ROOM 5B	ROOM 5C	ROOM 3A	
The patient's experience - our compass to reach our destination	Transversal leadership: Integrating clinicians into administration	12:30 – 14:00 IHF Women in Leadership Forum: Advancing gender equity in healthcare		
Leading for change: Effectively driving a culture shift	It's a digital world: Clinical applications	leadership: How to bring about change, from the individual to the organizational level (invitational)	GSC Sustainability Acceleration Tool (SAT) demo (booking required)	
Integration of community and ambulatory care	Caring for caregivers: Strategies that work	Rethinking complex cases: New approaches to primary and chronic care	GSC Carbon Emissions Learning Lab (CELL) demo (booking required)	
		16:20 - 17:30 Cyber Attack Exercise for Hospital Leaders (booking required)		
				International Geneva Reception (invitational)

	PAVILION 2	AUDITORIUM I	AUDITORIUM II	AUDITORIUM III + IV	ROOM 5A	ROOM 5B	ROOM 5C	ROOM 1.08		
07:30 – 08:50							Green UHC: Paving the way for sustainable healthcare in LMICs (booking required)	IHF Association Leaders Circle Breakfast (invitational)		
09:00 - 10:30		Plenary session 2: Employee wellbeing: Leading with our people as a priority								
10:30 – 11:00	Coffee break and networking									
11:00 – 12:00			The new imperatives for successful healthcare leaders	Healing the healthcare workforce: Prioritizing wellbeing	How innovations in early diagnostics and intervention solutions are being implemented into the NHS and improving the efficiency of cancer care in the UK	Digital landscape: Advancing administration for the benefit of patients and the workforce	Targeted care: Identifying and supporting vulnerable populations			
12:00 - 13:00	Lunch and networking									
13:00 – 14:00			13:00 – 14:30 A TeleSaúde como promotor de acesso a	Clinical workforce voices in leadership	13:00 - 13:45 Navigating the innovation journey: Strategies for hospital executives to foster and deploy innovations for impact	Creative leadership: Common problems, original solutions	13:00 – 15:00 IHF Partners' workshop: In 2030, hospitals will be sustainable. How do we get there? (booking required)	IHF Partners' workshop: In 2030, hospitals will be	IHF Partners' workshop: In 2030, hospitals will be	
14:10 – 15:10		Diversity, equity, and inclusion: The mandate for the future	cuidados de saúde na CPLP	Bridging the mental health care gap: Lessons for hospital and healthcare leaders	Patient experience at the centre of all we do	Future of nursing: Beyond retention to elevation		GSC Sustainability Acceleration Tool (SAT) demo (booking required)		
15:10 - 15:40	Coffee break and networking									
15:40 – 16:40			Digital landscape: Exploring clinical applications to address pressing issues	15:40 - 17:10 The future of healthcare management: perspectives from the IHF Young Executive Leaders	Leading for tomorrow: How healthcare leaders are becoming climate leaders	Clinical innovations: Building quality for better outcomes	Tailored care: Success stories for paediatric and adolescent patients	GSC Carbon Emissions Learning Lab (CELL) demo (booking required)		
18:00 – 20:00		IHF Awards Ceremony and Gala Dinner - doors open at 17:30 (booking required)								

	PAVILION 2	AUDITORIUM I	AUDITORIUM II	AUDITORIUM III + IV	ROOM 5A	ROOM 5B	ROOM 5C	
07:30 - 08:30							ACHE Fellows Breakfast (invitational)	
09:00 - 10:30		Plenary session 3: Net zero in healthcare: Call to action from around the world						
10:30 - 11:00	Coffee break and networking			10:45 - 12:00				
11:00 – 12:00			IHF Awards session	Generative AI in Healthcare – what comes first and how to implement safely	Better quality for better hospitals: Building hospital resilience through quality of care	Decarbonizing care: Solutions for sustainable and climate-resilient hospitals	Meeting the challenges of managing paediatric rare diseases – lessons learned from the experts	
12:10 - 13:00		Closing Ceremony						
13:00 - 14:00	Lunch and networking							
14:00 – 17:00						14:00 – 16:00 The booming of digital health: Where do we stand with regulation and assessment frameworks? (booking required)		Hospital Visits (booking required)